

Tift County Schools transitioned to The YOSS Platform to put all Finance, HR, and Payroll tasks under one roof while greatly reducing the administrative burden of managing an enterprise platform. YOSS's team and customer service put it ahead of any peer.

District Information:

- ▶ Tift County Schools is a district comprised of 11 schools with around 8,000 students.
- ▶ ERP: PC Genesis

Summary:

- ▶ Recently, Gavin Merwin, CTO of YOSS, sat down with Klinton Guess, CFO and Morgan Bell, Accounting Assistant at Tift County Schools to have a conversation around their experience with The YOSS Platform.
- ▶ Tift County Schools transitioned to YOSS from another software provider, specifically for their financial tasks such as accounts payable, reimbursements, etc.
- ▶ In addition to the transition, YOSS provided several modules for areas of improvement not currently fully digitized.



TIFT COUNTY SCHOOLS

506 W 12th Street
Tifton, GA 31794



**TIFT COUNTY
SCHOOLS**

“What sets The YOSS Team apart is the **people and the team you’ve assembled...** The willingness that your company has to work with people and work through the problems and not just go, ‘Hey, here’s our platform, take it or leave it’.

Klinton Guess, Tift County’s CFO

Initial Challenges:

- ▶ Faced challenges with the administrative management of their previous system, which required a higher level of technical expertise.
- ▶ They experienced issues with the provider’s back-end management, finding it less user-friendly than YOSS and requiring programming skills.
- ▶ Desired a local, steadfast team of partners who could not only provide a great and customizable product, but exceptional service also.



Transitioning to YOSS:

- ▶ The transition was not only about the platform but significantly about the people and team at The YOSS Platform, a common theme with YOSS users.
- ▶ The team at Tift County highlighted the importance of **YOSS’s approach to partnering with districts and solving issues.**
- ▶ They noted the expansion of services YOSS provides, especially in areas like leave management, third party integrations, and human resources.

User-Friendly Interface and Administrative Ease:

- ▶ The team highlighted the **user-friendly nature of YOSS** and appreciated the ease of management, making it accessible to individuals without technical backgrounds.

“What we love about YOSS is the **creative flexibility you give us.** You let us ensure the platform meets our specific needs. It’s not a static product.

Kevin Dobard,
Tift County’s former HR Director.

“The administrative side of [YOSS] is much more everyday person, user-friendly... it’s much better for districts that don’t have an IT person sitting there waiting to manage the tech interface to support finance and HR functionality.

Klinton Guess, Tift County’s CFO

Responsive and Customized Support:

- ▶ Tift County commended YOSS for its responsive support and willingness to work through problems.
- ▶ **Appreciated the lack of additional charges for support and the inclusive nature of the service package.** Their previous provider charged for additional support so it was impossible to accurately budget and plan for expenses related to the project.

Satisfaction and Recommendation:

- ▶ Tift County Schools would highly recommend YOSS to any district.
- ▶ Commended YOSS for its **ability to listen** and work with clients, emphasizing the value of this approach.
- ▶ Praised the platform for bringing **various functions under one roof**, easing the administrative burden and employee experience.
- ▶ Highlighted the importance of the platform operating as it would by a large corporation but YOSS's service team reflecting the values of a small business.

More about The YOSS Platform:

- ▶ The YOSS Platform is cloud based, enterprise HR & Finance software designed to solve problems, increase efficiencies, and give freedom to your organization.
- ▶ Why do school districts LOVE YOSS?
 - Simplicity & Ease-of-Use: Designed with user-friendly interfaces, The YOSS Platform makes navigating HR, Finance, and Payroll tasks **effortless**.
 - Centralized Data Repository: **Say goodbye to managing multiple platforms**. Our integrated system brings all your financial, HR, and payroll needs into one central hub.
 - ERP Partnerships: **We seamlessly partner with popular ERPs** like PC Genesis, ensuring that you have all the tools you need without the hassle.
 - Cloud-Based System: Benefit from the flexibility and security of a cloud-based platform, **accessible anytime, anywhere**.
 - Unrivaled Customer Service: Districts across Georgia are rapidly adopting The YOSS Platform, thanks in large part to our **customer-focused approach** that sets us apart from the competition.
- ▶ Want to schedule a demo and see how The YOSS Platform Experience can revolutionize your operations? Visit us at **www.learnyoss.com** today!